



Coronavirus (COVID-19)

Business Continuity Presentation for Service Providers

Tuesday 17 March 2020



Government of South Australia
Department for Child Protection



Government of South Australia
Department of Human Services



Acknowledgment of Country

We would like to acknowledge this land that we meet on today is the traditional lands for Kaurna people and that we respect their spiritual relationship with their country.

We also acknowledge the Kaurna people as the custodians of the greater Adelaide region and that their cultural and heritage beliefs are still as important to the living Kaurna people today.





Speakers

- Cathy Taylor, Chief Executive, Department for Child Protection
- Lois Boswell, Deputy Chief Executive, Department of Human Services
- Dr Louise Flood, Director - Communicable Disease Control Branch, SA Health
- Chris Lease, Deputy Chief Public Health Officer, SA Health
- Fiona Ward, Deputy Chief Executive, Department for Child Protection
- Gerry Mitra, Executive Director, Disability SA, Department of Human Services



COVID-19 Update

Department for Child Protection

Cathy Taylor, Chief Executive, Department for Child Protection

- Coordination
 - DCP Emergency Management Plan activated
 - Appointed an executive team leading business continuity management
 - After hours requirements – business as usual
 - Working with our government partners – Health, Education and DHS
 - Service delivery plan to ensure critical business continues



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COVID-19 Update

Department for Child Protection

Cathy Taylor, Chief Executive, Department for Child Protection

- Communication
 - Central email address DCPEmergencyManagement@sa.gov.au
 - Coming soon: service provider website page dedicated to COVID-19 www.childprotection.sa.gov.au/service-providers
 - Updated information on carer platform www.childprotection.sa.gov.au/carers
 - Regular updates via social media
 - In care reform e-newsletter
 - Correspondence to family based carers



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- Providers as the first point of contact for carers
- Business Continuity Planning as essential
- Contract queries- contact your contract manager in the first instance, or email DCPServiceProviders@sa.gov.au for general enquiries.



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