

## **Travel – (1 May 2019-31 May 2019)**

### **Minister Sanderson and Adviser**

<b>No of travellers</b>	<b>Destination</b>	<b>Reasons for Travel</b>	<b>Outcomes of Travel</b>	<b>Travel Itinerary<sup>7</sup></b>	<b>Total Cost of Travel<sup>8</sup></b>	<b>Travel Receipts<sup>9</sup></b>
2 - Minister for Child Protection and Adviser	United Kingdom, London and Leeds  18 May to 26 May 2019	Leading a study tour to the United Kingdom to meet with experts in Child Protection.	See attached	See attached	\$17,349.90	See attached

Approved for publication - (19 July 2019)

Example disclaimer - Note: These details are correct as at the date approved for publication. Figures may be rounded and have not been audited.



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<sup>7</sup> Scanned copies of itineraries to be attached.

<sup>8</sup> Excludes salary costs.

<sup>9</sup> Scanned copies of all receipts/invoices to be attached.

## **Minister's Overseas Travel Outcome Report**

I travelled to London and Leeds in the United Kingdom between departing 18 May 2019 returning 25 May 2019.

The purpose of my travel was to lead a Study Tour to the UK and to meet with Child Protection experts.

On the Study Tour I was accompanied by:

- Mikala Ballard, Ministerial Adviser, Office of the Minister for Child Protection
- Cathy Taylor, Chief Executive, Department for Child Protection (DCP)
- Sue McDonald, Director, Office of the Deputy Chief Executive DCP
- Ms Ann-Marie Hayes, Executive Director, Early Years and Child Development, Department for Education
- Reverend Peter Sandeman, Chief Executive officer, Anglicare SA
- Mr Simon Schrapel AM, Chief Executive, Uniting Communities
- Ms Claire Ralf, Chief Executive Officer, Relationships Australia SA

## **DISCUSSION**

1. I conducted meetings with the following child protection experts and organisations in London:
  - Professor of Social policy, Eileen Munro – London School of Economics and Political Science
  - Kate Stanley, Director of Strategy, Policy and Evidence – National Society for the Prevention of Cruelty to Children
  - Professor Elaine Farmer – University of Bristol
  - Professor Judy Sebba – the Rees Centre
  - The National Association of Therapeutic Parenting
  - Westminster Council
  - Pause
2. In Leeds I spent two days variously meeting with elected members of Leeds Council, front line staff, senior staff and clients.

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

DATE: Saturday 18 May 2019		
Weather Forecast: Adelaide 23° Becoming cloudy		
Start / End Time	Activity and Location	Additional Information
19:50-21:50pm	Check-in for International Flight  Adelaide Airport	
21:50-05:30(+1)	International Flight  Adelaide to Dubai	Flight: EK0441

## ITINERARY – UNITED KINGDOM

### 18 MAY – 26 MAY 2019

DATE: Sunday 19 May 2019		
Weather Forecast: London 20°. Light cloud and a gentle breeze		
Start / End Time	Activity and Location	Additional Information
05:30-08:00am	Arrive in Dubai	
	Wait for the next flight to London	
08:00am-12:35pm	International Flight	Flight: EK0015
	Dubai to London, Gatwick, North Terminal	
12:35pm-14:35pm	Move through Customs, transport to hotel	Airline transfer from airport to hotel included
14:35-15:00pm	Hotel Check-In	
	Park Grand London Hyde Park, 78-82 Westbourne Terrace, Paddington, London W2 6QA, UK	

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

DATE: Monday 20 May 2019		
Weather Forecast: London 20° Light rain showers and a gentle breeze		
Start / End Time	Activity and Location	Additional Information
7:00-8:45	Breakfast and prepare	Continental breakfast included in accommodation
TRAVEL 8:47-9:13am	Central Line (Red)	
9:30-11:00am	Eileen Munro London School of Economics and Political Science  Houghton Street London WC2A 2AE UK	Contact: Eileen Munro E:  New Academic Building (NAB 8.01)
TRAVEL 11:03-11:27	Central Line (Red)	
11:30am-12:30pm	Kate Stanley National Society for the Prevention of Cruelty to Children (NSPCC)  NSPCC Weston House 42 Curtain Road London EC2A 3NH	Contact: Bronny Embleton EA to Kate Stanley  P: E
TRAVEL 12:31-13:05	Hammersmith & City (Pink)	
13:05-13:30pm	Lunch	

## ITINERARY – UNITED KINGDOM

### 18 MAY – 26 MAY 2019

13:30-15:00pm	<p>Professor Elaine Farmer Bristol University</p> <p>Park Grand London Hyde Park, 78-82 Westbourne Terrace, Paddington, London W2 6QA, UK</p>	<p>Contact: Prof Elaine Farmer E:</p>
15:00-16:30pm	Afternoon Break	
16:30-17:30pm	<p>Sophie Humphries, Founder. Kate Tilley Business Development Director Pause Org</p> <p>Park Grand London Hyde Park, 78-82 Westbourne Terrace, Paddington, London W2 6QA, UK</p>	<p>Contact: Lesley Moorese P: E:</p>

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

<b>DATE: Tuesday 21 May 2019</b>		
<b>Weather Forecast: London 21° Sunny intervals and a gentle breeze</b>		
<b>Start / End Time</b>	<b>Activity and Location</b>	<b>Additional Information</b>
7:00-8:20am	Breakfast and prepare	Continental breakfast included in accommodation
TRAVEL 8:20-8:51am	Circle Line (Yellow)	
8:51-9:20am	Enter the Houses of Parliament Security  Bridge St, Westminster, London SW1A 2PW, UK	Allow approximately 20 minutes to pass through security.  Enter via the Cromwell Green entrance.  Contact: Robert Harper P: E:
9:20-11:00am	Parliament Tour	
TRAVEL 11:38am-12:05pm	Circle Line (Yellow)	
12:30-14:00	Prof Judy Sebba Rees Centre for Research in Fostering and Education  Park Grand London Hyde Park, 78-82 Westbourne Terrace, Paddington, London W2 6QA, UK	Contact: Prof Judy Sebba E
14:00-15:30	Rosie Jeffries Managing Director National Association of Therapeutic Parenting  Park Grand London Hyde Park, 78-82 Westbourne Terrace, Paddington, London W2 6QA, UK	Contact: Rosie Jeffries E:

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

DATE: Wednesday 22 May 2019		
Weather Forecast: Leeds 20° Light cloud and a gentle breeze		
Start / End Time	Activity and Location	Additional Information
6:00-7:00am	Breakfast and prepare	Continental breakfast included in accommodation
07:00am	Hotel Check-out	
TRAVEL 7:07-7:32am	Circle Line (Yellow)	
TRAVEL 8:03-10:16am	Train London - Leeds	Depart Kings Cross Station
TRAVEL 10:16-10:30	Travel directly to Carriageworks Theatre, Millennium Square, Leeds	
10:30-11:00am	Welcome and Introductions/Check In  Leeds Improvement Journey  Carriageworks Theatre, Millennium Square, Leeds, LS2 3AD	Contact: Saleem Tariq, Deputy Director, Children and Families  P: E:
11:00am-12:15pm	Meeting with Senior Social Workers	
12:15-13:00pm	Lunch	
13:00-14:30pm	Family Decision Making	Saleem Tariq Simon Johnson, Head of Service, Children's Social Work Services
14:30-14:45pm	Break	
14:45-15:45pm	Children's Social Worker Focus Group	
14:45-15:45pm	Communication and Performance Management	
15:45-16:30	Meeting with Futures Coordinator	



# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

	Karen Kirby, Lead Practitioner, Futures	
TRAVEL 16:30-17:30	Walk to Hotel and Check-In	
17:30-19:00	Dinner  Wade Ln, Leeds LS2 8NJ, UK	

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

<b>DATE: Thursday 23 May 2019</b>		
<b>Weather Forecast: Leeds - 20° Light cloud and a gentle breeze</b>		
<b>Start / End Time</b>	<b>Activity and Location</b>	<b>Additional Information</b>
07:00-8:30am	Breakfast and Prepare	Continental breakfast included in accommodation
08:30-8:45am	Hotel Check-Out	
TRAVEL 08:45-8:50	Walk to Carriageworks Theatre	
09:00-09:30am	Check-In Carriageworks Theatre, Millennium Square, Leeds, LS2 3AD	Contact: Saleem Tariq, Deputy Director, Children and Families
09:30-11:00am	Service Wide Integration of Restorative Practice	Saleem Tariq Ruth Terry, Head of Service, Children's Social Work Service
11:00-12:00	First 1000 Days Programme	Dr Andrea Richardson, Head of Service, Learning for Life
12:00-13:00pm	Lunch	
13:00-14:00pm	Meeting with Executive Members for Children and Families	Cllr Lisa Mulherin, Executive Member for Children and Families
14:00-15:00pm	Focus Group – Restorative Practice in Social Work	
15:00-16:00pm	Focus Group – Restorative Early Support Team	
16:00-16:45	Reflections and Check-Out with Leeds Council	
TRAVEL 16:45-17:14	Taxi to the Leeds train station	
TRAVEL 17:14-19:32pm	Train Leeds to London	
TRAVEL 19:43-20:07pm	Circle Line (Yellow)	
20:07-20:30pm	Check-In  Park Grand London Hyde Park, 78-82 Westbourne Terrace, Paddington, London W2 6QA, UK	

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

DATE: Friday 24 May 2019		
Weather Forecast: 21° London Sunny intervals and a gentle breeze		
Start / End Time	Activity and Location	Additional Information
07:00-09:00am	Breakfast and Prepare	Continental breakfast included in accommodation
TRAVEL 09:16-9:42am	Circle Line (Yellow)	
10:00am-12:00pm	Westminster Council Roundtable  Includes a meeting with elected members (Councillors)  Westminster City Hall 64 Victoria Street London SW1E 6QP	Contact: Steve Bywater E:
TRAVEL 12:36-13:05pm	Circle Line (Yellow)	
12:30-13:00pm	Lunch	
13:00-17:00	Follow Up Meetings	

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

DATE: Saturday 25 May 2019		
Weather Forecast: 19° London Light cloud and a gentle breeze		
Start / End Time	Activity and Location	Additional Information
10:00-10:30	Check-out	Continental breakfast included in accommodation
TRAVEL 10:30am-12:20pm	Transport to airport	Airline transfer included in booking
12:30-14:30pm	Check-In International Flight Gatwick Airport London	
14:30-00:35(+1)am	International Flight London to Dubai	Flight: EK0016

# ITINERARY – UNITED KINGDOM

## 18 MAY – 26 MAY 2019

DATE: Sunday 26 May 2019		
Weather Forecast: Adelaide TBC		
Start / End Time	Activity and Location	Additional Information
00:35-02:05am	Wait to board	
02:05am-20:05pm	International Flight Dubai to Adelaide	Flight: EK0440
20:05-21:00pm	Arrive in Adelaide and move through customs	

# Department of Foreign Affairs and Trade

ABN 47 065 634 525

## TAX INVOICE/RECEIPT

ADELAIDE PASSPORTS OFFICE  
5th Floor, East Wing MTAA Building  
55 Currie Street  
ADELAIDE SA 5000  
AUSTRALIA



Receipt Number 794594

Date 17/04/2019

Time 12:51:17

Received From RACHEL SANDERSON

Currency AUD

Form	AM230732P	Client Name	RACHEL SANDERSON		
Items		Qty	Price	Amount	
DIPLOMATIC ADULT PASSPORT		1.00	293.00	293.00	
Priority Process Fee		1.00	215.00	215.00	
Total				508.00	
Guaranteed service of 2 working days is dependent on the passport office receiving all information allowing issue of the document.					
* identifies taxable items		Total includes GST of			0.00
			Total	508.00	

### Settled By:

Card *.392	508.00
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NAB EFTPOS

PASSPORTS

ADELAIDE AU

MID: 50407634

TID: BN1K94

Version: 0.6.90

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CUSTOMER COPY

APR 17, 19 13:20

BATCH: 000152

INV: 7695

STAN: 009354

ACCOUNT TYPE CREDIT

RRN: 000152007695

VISA

.....9392(m)

SALE AUD \$508.00

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APPROVED 08

APPROVAL CODE 517988

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PLEASE RETAIN RECEIPT  
FOR YOUR RECORDS

# Department of Foreign Affairs and Trade

ABN 47 065 634 525

## TAX INVOICE/RECEIPT

ADELAIDE PASSPORTS OFFICE  
5th Floor, East Wing MTAA Building  
55 Currie Street  
ADELAIDE SA 5000  
AUSTRALIA



Receipt Number 794598

Date 17/04/2019

Time 12:55:16

Received From MIKALA SALLY AMBER

Currency

AUD

Form	AM232637P	Client Name	MIKALA SALLY AMBER		
Items		Qty	Price	Amount	
OFFICIAL ADULT PASSPORT		1.00	293.00	293.00	
Priority Process Fee		1.00	215.00	215.00	
Total				508.00	
Guaranteed service of 2 working days is dependent on the passport office receiving all information allowing issue of the document.					
* identifies taxable items		Total includes GST of			0.00
			Total	508.00	

### Settled By:

Card \*.392

508.00



NAB EFTPOS  
PASSPORTS  
ADELAIDE AU  
MID: 50407634  
TID: BN1K94  
Version: 0.6.90

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CUSTOMER COPY

APR 17, 19 13:23  
BATCH: 000152  
INV: 7696  
STAN: 009355  
ACCOUNT TYPE CREDIT  
RRN: 000152007696  
VISA

.....9392(m)

SALE AUD \$508.00

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APPROVED	08
APPROVAL CODE	463648

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PLEASE RETAIN RECEIPT  
FOR YOUR RECORDS

**TAX INVOICE TO DATE – 18<sup>th</sup> April 2019**

**Travel Prospects – 2 / 80 Walkerville Terrace, Walkerville SA 5081 – ABN 86868328204**

**PACKAGE INCLUDES:**

<b>Airfare</b>	<b>\$ 9,892.00</b>
<b>Airline taxes</b>	<b>\$ 484.75</b>
<b>Airline services fees – not applicable</b>	<b>\$ 0.00</b>
<b>Airfare – Mikala - \$1127.00</b>	<b>\$ 1,127.00</b>
<b>Airline taxes - \$312.95</b>	<b>\$ 312.95</b>
<b>Airline services fees – if required for pre seat allotments \$130.00</b>	<b>\$ 0.00</b>
<b>Travel Visa – NOT REQUIRED with valid AUSTRALIAN PASSPORTS</b>	<b>\$ 00.00</b>
<b>Accommodation to be advised</b>	<b>\$ 00.00</b>
<b>.</b>	<b>\$ 00.00</b>
<b>Airline / Operator amendment &amp; service fees / credit card fees</b>	<b>\$ 0.00</b>
<b>Travel Insurance – organized via Parliament</b>	<b>\$ 00.00</b>

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<b>Sub balance</b>	<b>\$11,816.70</b>
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<b>Deposit received</b>	<b>-\$0.00</b>
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<b>Deposit received</b>	<b>-\$000.00</b>
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<b>FINAL PAYMENT DUE – on by 29<sup>th</sup> April 2019</b>	<b>\$11,816.70</b>
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**PLEASE NOTE:**

**ALL COSTS ARE QUOTED AS CASH / CHEQUE PAYMENTS**

**- CREDIT CARD FEES ARE APPLICABLE AS PER ATTACHED TERMS AND CONDITIONS**

**Direct Deposit Details – Travel Prospects, Commonwealth Bank**

**BSB: 065119 Account No. 10150336**

**BOOKING CANCELLATIONS**

**– prior to final payment or document issue - loss of \$100.00 deposit as well as any operator related fees**

**– after document issue and final payments per product – fees re assessed to operator requirements**

**Travel Insurance is strongly recommended by the Department of Foreign Affairs And Trade for all overseas travel**

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**ALL FLIGHTS ARE SHOWN IN LOCAL TIME AND ARE SUBJECT TO CHANGE**

**RE-CONFIRM ALL FLIGHTS AT LEAST THE DAY PRIOR TO DEPARTURE. AFTER DEPARTURE THE ONUS IS ON YOU, THE TRAVELLER, TO RECONFIRM ALL ONWARD TRAVEL.**

**Airline Contact Numbers in Australia: QANTAS: 13 13 13 / VIRGIN BLUE: 13 67 89**

Please note that your final reporting time at Adelaide International Airport is 2 1/2 hours prior to departure.

You will require the following documents:

\* Airline Ticket or E-ticket Itinerary / \* Valid Passport / \* Applicable Visas / \* Completed Departure Card

**Awards & Nominations**

**Winner**

2009 Jetset Travelworld Group Outstanding Consultant (Holly Velardo)  
2009 Sun Island High Achiever Jetset Affiliate  
2009 Venture Holidays Excellence in Sales  
2008 Jetset Travelworld Group Agency Recognition  
2008 Octopus Travel High Achiever  
2002-2003/2003-2004/2007-2008 Virgin Blue High Achiever  
2003 / 2005 Small Business Awards Best Travel Agency

**Nominee**

2009 Contiki Holidays  
2009 Insight Coach Tours  
2009 Scenic Coach Tours  
2008 Trafalgar Tours High Achiever  
2008 Jetset Travelworld Group Consultant (Holly Velardo)  
2007 Best Travel Agent Metro AFTA AWARDS  
2004 Small Business Awards Best Travel Agency

**TRAVEL BUG – MEDICAL AND VACCINATION CLINIC – BE TRAVEL WISE!!**

Travel Prospects are happy to recommend the Medical and Vaccination clinic for all vaccinations and medical tips. Please contact the M & V C on -ph: 8267 3544. Fax: 8239 2329 [www.travel-bug.com](http://www.travel-bug.com)

**From:** Park Grand London Hyde Park  
**To:** [Staniford, Elizabeth \(DCP\)](#)  
**Subject:** Reservation Confirmation - 65317  
**Date:** Tuesday, 14 May 2019 9:41:44 AM

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main banner



## You're All Booked!

Share your Booking:



Thank you for choosing Park Grand London Hyde Park!



We are delighted to confirm your reservation as below and look forward to welcoming you soon.

---

### The Hotel

**Location:** 78-82 Westbourne  
Terrace Paddington,  
London, United  
Kingdom, W2 6QA

**Telephone:** +44 (0) 20 726 24521

**Fax:** +44 (0) 20 7262 7610

### Reservation Details

**Confirmation Number:** 65317

**Arrival Date:** Sunday, 19 May 2019

**Departure Date:** Wednesday, 22 May 2019

**Reservation made on:** 14-05-2019

Check in Time: 14:00  
Check out Time: 12:00 noon

### Guest Details

First Name: Ms. Elizabeth  
Last Name: Staniford  
Address: GPO Box 1838, ADELAIDE,  
Australia  
Mobile Number:  
Email Address:  
Trip: Business

### Not a member yet?

Become a Premier Club Rewards member now! and  
avail from 10% off all rates from you next stay.



### Rooms Booked

#### Room 1:

Room Model: 5 Days Advance Purchase  
Saver  
Room Type: Deluxe Double Free  
English Breakfast  
Number of Rooms: 1  
Number of Adults: 1  
Enhance your stay: Not Selected  
Enhance your stay  
charges: GBP 0.00  
Room Charges:  
Sunday, 19 May 2019 GBP 76.44  
Monday, 20 May 2019 GBP 131.04  
Tuesday, 21 May 2019 GBP 218.40  
Aroma: Not Selected  
Pillow: Not Selected  
**Payment Status:** **Payment received -  
thank you**

#### Room 2:

Room Model: 5 Days Advance Purchase  
Saver  
Room Type: Deluxe Double Free  
English Breakfast  
Number of Rooms: 1  
Number of Adults: 1  
Enhance your stay: Not Selected  
Enhance your stay  
charges: GBP 0.00  
Room Charges:  
Sunday, 19 May 2019 GBP 76.44  
Monday, 20 May 2019 GBP 131.04  
Tuesday, 21 May 2019 GBP 218.40  
Aroma: Not Selected  
Pillow: Not Selected  
**Payment Status:** **Payment received -  
thank you**

TOTAL ROOM CHARGES:	GBP 709.80 ( GBP 709.80 )
GOVERNMENT TAXES:	GBP 141.96 (GBP)
ENHANCE YOUR STAY TOTAL:	GBP 0.00 (GBP)
PAYABLE AT HOTEL (INCLUSIVE VAT) :	GBP 0.00
PAID AMOUNT (INCLUSIVE VAT) :	GBP 851.76
PAY NOW (INCLUSIVE VAT) :	GBP 0.00

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TOTAL CHARGES:	GBP 851.76 ( GBP 851.76 )
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### Policies & Rate Rules

**From:** AccorHotels  
**To:** [Staniford, Elizabeth \(DCP\)](#)  
**Subject:** Confirmation of your reservation: ibis Styles Leeds City Centre Arena No.HJSLBGBT  
**Date:** Tuesday, 14 May 2019 9:59:18 AM

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IMPORTANT: This confirmation email has been generated automatically, so please do not reply to this address. To view or cancel your reservation, please go to the View/Cancel section of our website and quote the confirmation or reservation number shown in this email.



Dear Ms. Staniford,

Thank you for choosing **ibis Styles Leeds City Centre Arena** for your next stay in **LEEDS**.

Please see below for details of your reservation.

We hope you enjoy your stay!

Kind regards,  
AccorHotels Customer Service



**Your reservation is confirmed.**

Reservation number:

**HJSLBGBT**

Transaction number:

**HJSLBGBT\_0200000049349454PP**

Date of stay:

From 22/05/2019 to 23/05/2019

Your stay:

2 rooms, 1 night

2 adults , 0 child

Please keep this reservation number safe, you will be asked to provide it for any information related to your stay.

[View](#)

[Cancel](#)

[Book](#)



## Your stay



### IBIS STYLES LEEDS CITY CENTRE ARENA

Wade Lane

LS2 8NJ LEEDS - UNITED KINGDOM



[View the map](#)

Tel : 44 1138314530

H9687@accor.com

[Find out more about the  
hotel](#)

#### Room 1

Reservation made in the name of : **Ms. Elizabeth Staniford**

#### THE KING

1 Adult , 0 Child

A double room with, funnily enough, a king size double-bed. Ideal for cosying up to the one you love, someone you quite like, or spreading out by yourself.

**SAVER - BED AND BREAKFAST, BED AND BREAKFAST**

**GBP 80.00**

## Room 2

Reservation made in the name of : **Ms. Elizabeth Staniford**

### THE KING

1 Adult , 0 Child

A double room with, funnily enough, a king size double-bed. Ideal for cosying up to the one you love, someone you quite like, or spreading out by yourself.

**SAVER - BED AND BREAKFAST, BED AND BREAKFAST**

**GBP 80.00**

### Total price of stay

**Total amount**

**GBP 160.00**

### Your payment

Amount prepaid

- GBP 160.00

**Balance to pay at the hotel**

**GBP 0.00**

## Specific requests

Please note the following guests will be in attendance: Room 1 - Ms Rachel Sanderson MP  
Room 2- Mrs Mikala Amber

If, as part of your reservation, you also made requests that are listed as non-guaranteed, these are subject to availability at the hotel. The teams will do their utmost to fulfill these requests.



## Practical information

Important: Unless specifically stated otherwise by the country you are staying in, this reservation request does not commit the hotel to assisting with a guest's request for assistance from the consular authorities.

**Staniford, Elizabeth (DCP)**

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**From:** Park Grand London Hyde Park <reservations@parkgrandhydepark.co.uk>  
**Sent:** Tuesday, 14 May 2019 9:53 AM  
**To:** Staniford, Elizabeth (DCP)  
**Subject:** Reservation Confirmation - 65318

The logo for Park Grand London Hyde Park is displayed within a black rectangular box. The text is white and arranged in three lines: "PARK GRAND" in a large, bold, serif font; "LONDON HYDE PARK" in a smaller, all-caps, serif font; and "IT'S BOUTIQUE... IT'S UNIQUE" in a smaller, all-caps, serif font.

PARK GRAND  
LONDON HYDE PARK  
IT'S BOUTIQUE... IT'S UNIQUE





## You're All Booked!

Share your Booking: [!\[\]\(919a2cb85b99741a73c0c31a427236a8\_img.jpg\)](#) [!\[\]\(c9cd5a1c35167a83f09a35036fe5dcbd\_img.jpg\)](#)

Thank you for choosing Park Grand London Hyde Park!

We are delighted to confirm your reservation as below and look forward to welcoming you soon.

---

### The Hotel

Location:	78-82 Westbourne Terrace Paddington, London, United Kingdom, W2 6QA
Telephone:	+44 (0) 20 726 24521
Fax:	+44 (0) 20 7262 7610
Check in Time:	14:00

Check out Time: 12:00 noon

### Reservation Details

Confirmation Number: 65318  
Arrival Date: Thursday, 23 May 2019  
Departure Date: Saturday, 25 May 2019  
Reservation made on: 14-05-2019

### Guest Details

First Name: Ms. Elizabeth  
Last Name: Staniford  
Address: GPO Box 1838, ADELAIDE, Australia  
Mobile Number:  
Email Address:  
Trip: Business

### Not a member yet?

Become a Premier Club Rewards member now! and avail from 10% off all rates from you next stay.

[REGISTER](#)

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### Rooms Booked

**Room 1:**

Room Model: 5 Days Advance Purchase Saver  
 Room Type: Deluxe Double Free English Breakfast  
 Number of Rooms: 1  
 Number of Adults: 1  
 Enhance your stay: Not Selected  
 Enhance your stay charges: GBP 0.00  
 Room Charges:  
 Thursday, 23 May 2019 GBP 152.88  
 Friday, 24 May 2019 GBP 125.58  
 Aroma: Not Selected  
 Pillow: Not Selected  
**Payment Status: Payment received - thank you**

**Room 2:**

Room Model: 5 Days Advance Purchase Saver  
 Room Type: Deluxe Double Free English Breakfast  
 Number of Rooms: 1  
 Number of Adults: 1  
 Enhance your stay: Not Selected  
 Enhance your stay charges: GBP 0.00  
 Room Charges:  
 Thursday, 23 May 2019 GBP 152.88  
 Friday, 24 May 2019 GBP 125.58  
 Aroma: Not Selected  
 Pillow: Not Selected  
**Payment Status: Payment received - thank you**

TOTAL ROOM CHARGES:	GBP 464.10 ( <i>GBP 464.10</i> )
GOVERNMENT TAXES:	GBP 92.82 ( <i>GBP</i> )
ENHANCE YOUR STAY TOTAL:	GBP 0.00 ( <i>GBP</i> )
PAYABLE AT HOTEL <small>(INCLUSIVE VAT)</small> :	GBP 0.00
PAID AMOUNT <small>(INCLUSIVE VAT)</small> :	GBP 556.92
PAY NOW <small>(INCLUSIVE VAT)</small> :	GBP 0.00

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**TOTAL CHARGES:** GBP 556.92 ( *GBP 556.92* )

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## Policies & Rate Rules

5 Days Advance Purchase Saver:

Look forward to your London experience even more knowing you've saved, simply by booking seven days ahead.

**Offer ...** [View full details](#)



TTFB5DQS5SY



22 May 2019

KGX - LDS

LONDON KINGS CROSS

LEEDS

KGX



LDS

TICKET TYPE

Advance Single

ROUTE

Lner & Connectns

ADULT

-

DEPART

08:03

COACH SEAT

E

47

#### Itinerary - Mandatory Reservations 22 May:



London Kings Cross

08:03

London North  
Eastern Railway

10:16



Leeds

Coach E Seat 47

#### Ticket Details:

Information relating to compensation in the event of disruption can be found [here](#)

This ticket has been issued subject to our website's [Terms & Conditions](#) and [National Rail Conditions of Travel](#)

For refund information contact the retailer of your ticket

Ticket Number TTFB5DQS5SY

Price £56.50

Purchased on 14 May 2019

Use this ticket on your phone or print it



For help visit [trainline.com](https://www.trainline.com)

Or call [0333 202 2222](tel:03332022222)

Please quote your Transaction ID:

2 2 3 9 7 1 4 5 8 6 5 0

Issued by

**trainline**



TTFB5DQS5S2



22 May 2019

KGX - LDS

LONDON KINGS CROSS

LEEDS

KGX



LDS

TICKET TYPE

Advance Single

ROUTE

Lner & Connectns

ADULT

-

DEPART

08:03

COACH SEAT

E

48

#### Itinerary - Mandatory Reservations 22 May:



London Kings Cross

08:03

London North  
Eastern Railway

Coach E Seat 48

10:16



Leeds

#### Ticket Details:

Information relating to compensation in the event of disruption can be found [here](#)

This ticket has been issued subject to our website's [Terms & Conditions](#) and [National Rail Conditions of Travel](#)

For refund information contact the retailer of your ticket

Ticket Number TTFB5DQS5S2

Price £56.50

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For help visit [trainline.com](https://www.trainline.com)

Or call [0333 202 2222](tel:03332022222)

Please quote your Transaction ID:

2 2 3 9 7 1 4 5 8 6 5 0

Issued by

**trainline**



TTFCB869T29



23 May 2019

LDS - KGX

LEEDS

LONDON TERMINALS

LDS



LON

TICKET TYPE

Super Off-Peak Single

ROUTE

Any Permitted

ADULT

LNER Super Off-Pk Sgl Web Disc

VALID UNTIL

23 May 2019

#### Itinerary - Optional Reservations 23 May:



Leeds

17:14

London North  
Eastern Railway

Coach E Seat 64

19:32



London Kings Cross

#### Ticket Details:

This ticket can only be used at certain times, for details ask staff or go to

[www.thetrainline.com/ticket-restrictions/1L](http://www.thetrainline.com/ticket-restrictions/1L)

Information relating to compensation in the event of disruption can be found [here](#)

This ticket has been issued subject to our website's [Terms & Conditions](#) and [National Rail Conditions of Travel](#)

For refund information contact the retailer of your ticket

Ticket Number TTFCB869T29

Price £56.25

Purchased on 16 May 2019

Use this ticket on your phone or print it



For help visit [trainline.com](http://trainline.com)

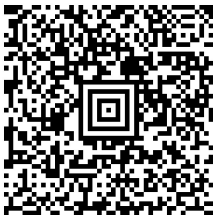
Or call [0333 202 2222](tel:03332022222)

Please quote your Transaction ID:

8 8 8 6 2 1 6 8 8 7 1 8

Issued by

**trainline**



TTFCB869T3C



23 May 2019

LDS - KGX

LEEDS

LONDON TERMINALS

LDS



LON

TICKET TYPE

Super Off-Peak Single

ROUTE

Any Permitted

ADULT

LNER Super Off-Pk Sgl Web Disc

VALID UNTIL

23 May 2019

#### Itinerary - Optional Reservations 23 May:



Leeds

17:14

London North  
Eastern Railway

Coach E Seat 66

19:32



London Kings Cross

#### Ticket Details:

This ticket can only be used at certain times, for details ask staff or go to

[www.thetrainline.com/ticket-restrictions/1L](http://www.thetrainline.com/ticket-restrictions/1L)

Information relating to compensation in the event of disruption can be found [here](#)

This ticket has been issued subject to our website's [Terms & Conditions](#) and [National Rail Conditions of Travel](#)

For refund information contact the retailer of your ticket

Ticket Number TTFCB869T3C

Price £56.25

Purchased on 16 May 2019

Use this ticket on your phone or print it



For help visit [trainline.com](http://trainline.com)

Or call [0333 202 2222](tel:03332022222)

Please quote your Transaction ID:

8 8 8 6 2 1 6 8 8 7 1 8

Issued by

**trainline**



## TAX INVOICE

Invoice No. : BSA00268  
Invoice Date : 15 May, 2019  
Payment Method : Credit Card

Order No. : 67786  
Order Date : 15 May, 2019  
Shipping Method : Pickup - Brand SA ADL CBD

### Billing Details

Elizabeth Staniford  
Office of the Minister for Child Protection  
GPO Box 1838  
ADELAIDE South Australia 5001  
8303 2926  
minister.sanderson@sa.gov.au

### Shipping Details

Elizabeth Staniford  
Office of the Minister for Child Protection  
GPO Box 1838  
ADELAIDE South Australia 5001

### Order Details

Qty Product	Price Ex	Total Ex.	Tax	Price Inc	Total Inc
30 x State Brand Boxed Black Pen	\$13.64	\$409.09	\$1.36	\$15.00	\$450.00
<b>Subtotal:</b>					<b>\$450.00</b>
<b>Shipping:</b> Pickup - Brand SA ADL CBD					
<b>Total:</b> \$450.00 (includes \$40.91 Tax)					

#### Note:

Items will be collected from the Brand SA store on 15 May 2019 by Alex

#### Payment due within 7 days from order date.

By Direct Bank Transfer \*\* Please enter 67786 as the reference \*\*

BENDIGO BANK BSB: 633 000 ACC NO: 1423 13782



# HAIGH'S

CHOCOLATES

COMMONWEALTH BANK  
EFTPOS  
HAIGH RETAIL PTY LTD  
ADELAIDE SA

TERMINAL: 15815004  
REFERENCE: 062908

CARD NO.: 9392 (t)  
PAN SEQ: 00  
CREDIT 010/4/8088/1  
AID: A0000000031010  
TVR: 0000000000  
TSI: 0000  
ATC: 00000003  
ARQC DE4183FB65D24F14

PURCHASE \$76.25  
TOTAL AUD \$76.25

Visa Credit  
AUTH CODE: 779049  
17 MAY 2019 11:57  
APPROVED 00

# HAIGH'S

CHOCOLATES

Haigh Retail Trust Beehive Corner  
ABN 70 509 741 385 Tax Invoice

Chocolate Storage tips:  
The optimum temperature for storing  
chocolate is 15-20 degrees Celsius.  
During hot weather avoid leaving  
chocolate in a parked car and store  
away from heat and light.

#10010/4/8088 - 2888 17/05/2019/11:57

52	1.000	76.25	76.25
MILK & DARK ASSORTMENT 500G			

Total	AUD	76.25
-------	-----	-------

No of items 1.000

Your payment  
VISA 76.25

Credit Card: \*\*\*\*\*

Valid till : 05/21 Author.: 779049

GST %	Net	Gross	GST
10.000	69.32	76.25	6.93

You were served by EMMA

## Conditions of Sale and Exchange Policy:

Goods purchased in this retail store are  
not to be resold without permission.

Due to food handling regulations, we are  
unable to exchange products or accept  
returns unless there is a product fault.

f S.A. Inc  
07

**RAA**

Sale Date/Time: 17/05/2019 11:29:58 AM

Tax Invoice

Location ADELAIDE  
Register ADB1312  
Salesperson THOMASM  
Description

QTY	Price	\$ Total
1	JACKSON: UK Adaptor w/ USB @19.950000	19.95
1	JACKSON: UK Adaptor w/ USB @19.950000	19.95
Total		39.90
EFTPOS		39.90
Total includes GST of*		3.62



\* 6 0 3 4 9 1 0 5 \*

\*For GST details please refer to  
your product documentation

Retain your receipt  
for exchange or refund

# PARK GRAND

LONDON HYDE PARK  
IT'S BOUTIQUE... IT'S UNIQUE

Mrs Rachel Sanderson  
elo 84 Prospect Road  
Fitzroy SA 5082  
Australia

VAT No. : 809 6983 77  
Room No. :  
Arrival : 19-05-19  
Departure : 22-05-19  
Folio/Invoice : 322376/  
Cashier : 2452  
Page : 1 of 1  
Date : 22/05/19

Member No. :  
A/R Number :  
Group Code :  
Company Name :  
T/A Ref. No. :

Date	Description	Debit £	Credit £
20-05-19	Lounge Beverage 0402	29.00	
21-05-19	Lounge Beverage 0414	14.00	
22-05-19	Visa		43.00
<b>Total</b>		<b>43.00</b>	<b>43.00</b>
<b>Balance</b>			<b>0.00</b>

## VAT Breakdown £

Total Amount Net £ 35.83  
Vat at 20% £ 7.17  
**Total Bill £ 43.00**

Signature : \_\_\_\_\_

Please find below our bank details for payment by BACS

Account: Senator Hotel (London) Ltd  
Bank: HSBC  
Sort Code: 40-05-19  
Account No.: 61518011  
IBAN: GB11HBUK40051961518011  
SWIFT: HBUKGB4B

Kindly quote invoice / folio as reference

**PARK GRAND**  
**London Hyde Park**  
**W2 6QA**

MERCHANT ID: \*\*\*\*\*2596  
TERMINAL ID: \*\*\*\*\*9601  
DATE: 22/05/2019 TIME: 07:06  
BATCH: 000851-002 INVOICE: 027063  
RRN: 914206188193 AUTH NO.: 717912  
Visa Credit SALE  
AID A0000000031010  
\*\*\*\*\*4554  
RM:

CONTACTLESS



Visa Credit payWave

SALE AMOUNT £43.00  
EXCHANGE RATE 1.923237

**TRANSACTION CURRENCY**  
**AUD 82.70**

**VERIFIED BY PIN**

I have been offered a choice of currencies and  
have chosen to accept DCC and pay in AUSTRALIAN  
DOLLAR.

at today's exchange rate.  
Mark Up: 3.50%

DCC provided by Elavon Merchant Services  
Elavon Merchant Services receives Foreign  
Exchange Transaction Services from US  
Bancorp

Best Rate: [www.Elavon.eu/bestrate](http://www.Elavon.eu/bestrate)

**CUSTOMER COPY**

TC: 5E297FBCC0A76874

This side up. Not for resale.  
Issued subject to conditions - see over.

NOT FOR TRAVEL

4554 00 07722 14577

8106 23 1405 21 58277

1-90 714-02 20 58103-02

TRANSPORT  
FOR LONDON



TRANSPORT  
FOR LONDON



TRANSPORT  
FOR LONDON



SSP UK  
Starbucks Kings Cross Station  
1021451

14 Aron F

-----  
Chk 948                      22May'19 07:45    Gst   0  
-----

**Take Away**

1 Yoghurt Berry	2.85
1 Butter Croissant	1.75
1 Hot Choc G	3.55
5p CUP	0.05
1 Flat White S	3.10
5p CUP	0.05
Credit/Debit	11.35

1.13 VAT TTL	11.35
Net TTL	10.22
Subtotal	11.35
Payment	11.35

-----  
VAT NUMBER: 884 2579 78

**Streamline-Telecabs**

Tel: 0113 2443322



[www.streamlinetelecabs.co.uk](http://www.streamlinetelecabs.co.uk)

24  
HOUR

**RECEIPT**

Date: 22.05.18 Car No: 835

From .....

..... student

To ..... college work

.....

Fare Charge: 3.80

7-8 MILL HILL  
LEEDS  
LS1 5DQ  
TEL NO : 0113 244 0500

PRAKASH REG UP TILL-1  
WEDNESDAY 22 MAY 2019 19:01 029153

TABLE NO: 31

1	COKE ZERO	£2.00
3	SNACKS & PICKLES	£17.67
2	CHILLI PANEER	£13.70
2	KIDILAN ERACHI	£14.98
2	KIDILAN KOZHI	£13.78
1	PADIPURA MIX SEAFOOD	£10.49
2	KARANAVAR MASALA DOSA	£15.98
2	MEEN POLLICHATHU	£28.98
1	MEEN KODDTAN	£15.49
1	KERALA KOZHI CURRY	£11.99
1	ADU CHEERA MAPPAS	£14.89
1	VAZHUTHANANGA CURRY	£7.99
1	MARARI PRAWN MASALA	£13.99
1	POTHU ULARTHIYATHU	£17.89
2	MASALA POTATO	£11.98
2	PLAIN RICE	£5.58
1	LEMON RICE	£2.99
1	THENGA CHORU	£3.29
4	KERALA PARATH (1PCS)	£11.56
5	PGORI (2PCS)	£12.46
1	MINERAL WAT SPARK 770ML	£3.49
1	MINERAL WAT SPARK 770ML	£3.49

TOTAL £254.83

VAT NO. 181 992 471

" An Unusual Cuisine Where  
Excellence meets Tradition "

www.tharavadurestaurants.com

THARAVADU

MILL HILL  
LEEDS

M\*\*31484 TID\*\*\*\*9554

AID : A0000000031010

Visa Credit

VISA

\*\*\*\* \* 4554

ICC PAN.SEQ 00

SALE

CARDHOLDER COPY

PLEASE KEEP THIS RECEIPT  
FOR YOUR RECORDS

AMOUNT £85.00

Verified by Signature

THANK YOU

20:43 22/05/19

AUTH CODE: 335394



# bagel nash

23/05/19

000014

#4479

0001

16:41

ANNE

Chick Caes Deli	*3.75
...poppy bagel	
Chick Caes Deli	*3.75
...sesame bagel	
Chick Caes Deli	*3.75
...raisin & cinn	
Quat- Drink	*2.00
Quat- Drink	*2.00
Orange Burst	*1.65
SUBTOTAL	*16.90
VAT	*0.94

CREDIT CARD

\*16.90

THANKS FOR CHOOSING BAGEL NASH  
LEEDS CITY STATION LS1 3DT  
TEL 0113 241 6811 VATN 305 5045 38

\*\*\*\* \* 8749  
Visa contactless

AID: A0000000031010  
TVR: 0000000000  
Reference: RJU5RVOSIP

izettle.com

## Licensed London Taxi Receipt

London  
London London

23 May 2019 at 19:56  
Receipt #2805

Custom Amount	11.20
Subtotal	11.20
Tips	0.00

**£11.20**  
Total

VAT 20%      £1.87

# BUNS

Follow us on Instagram: @Bunsandbuns

Table: S15

Date: 24/05/2019, 22:09

*Rotisserie	£19.00
Normal	
*Chilean Rib	£18.00
*French Fries	£5.00
*Coke	£4.00
*Service Charge	£6.90
Subtotal:	£52.90
Total Tax Included:	£7.67
<b>Total:</b>	<b>£52.90</b>
Order Balance due:	£52.90

5C Covent Garden Piazza

WC2E 8RA

VAT 272630020

Optional service fee has been added to  
your bill

Thank you for your custom

**From:** Reception @ Park Grand Hyde Park  
**To:** [Staniford, Elizabeth \(DCP\)](#)  
**Subject:** RE: Booking: 65317 and 65318  
**Date:** Thursday, 23 May 2019 4:37:26 PM  
**Attachments:** [image005.png](#)

---

Dear Ms Staniford,

Greetings from Park Grand London Hyde Park.

As I have checked we have mistakenly charged the card twice but we have already processed the refund and will be in the account within 3-5 working days.

Please do not hesitate to contact me any time for any further assistance.

Kind Regards,

Alrina

Reception Shift Leader

Park Grand London Hyde Park

78-82 Westbourne Terrace,

London, W2 6QA

T +44 (0)20 7262 4521

reception @ Park Grand Hyde Park

F +44 (0)20 7262 7610

[www.parkgrandlondon.com](http://www.parkgrandlondon.com)



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---

**From:** Staniford, Elizabeth (DCP) [mailto:reception@parkgrandhydepark.co.uk]

**Sent:** 21 May 2019 05:59

**To:** Reception @ Park Grand Hyde Park <reception@parkgrandhydepark.co.uk>

**Subject:** Booking: 65317 and 65318

Good afternoon

I am contacting you regarding the payments for accommodation at this hotel for the below dates

- 19-22 May 2019. 2 Rooms, 1 adult per room.
- 23-25 May 2019. 2 Rooms, 1 adult per room.

I am reviewing the credit card charges and it appears I have received four charges from the Park Grand Hyde Park.

- 14/5/19 – 520.45 (GBP)
- 14/5/19 - 795.98 (GBP)

- 14/5/19 – 1591.96 (GBP)
- 14/5/19 – 1040.90 (GBP)

The two highlighted charges above do not seem to align with the emails I received (attached) advising the cost for the two rooms from 19-22 May 2019 would be 851.76 GBP and the cost for the two rooms for 23-25 May 2019 would be 556.92 (GBP). Can you please advise how the costs have been calculated?

Further to this, as you can see, I received multiple emails confirming the booking which leads me to believe we may have been charged more than once.

Your advice is greatly appreciated.

Kind regards

**Elizabeth Staniford**

**Office Manager**

**Office of the Minister for Child Protection**

GPO Box 1838, Adelaide SA 5001

t (08)

e

w [www.childprotection.sa.gov.au](http://www.childprotection.sa.gov.au)



Government of South Australia  
Department for Child Protection

*For all children and young people to grow up cared for,  
connected and empowered to reach their full potential*

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